

So here we are 2020, a new year, a new decade.

This Newsletter aims to communicate with the whole team each month and share information on what is going on within Robinson Services, Robinson Cleaning Services Ireland and Robinson Services Laundry.

Remember, if you have any news that you would like to be included in future editions please send an email to:

lauram@robinson-services.com

Mental Health Week

We understand that life can sometimes be tough, for many reasons.

From 13th – 17th January, we will be issuing communications to raise awareness regarding the importance of good mental health and wellbeing; and more importantly, about the support resources available to our employees.

A core benefit available to all of our employees is our independent counselling helpline, run by DAS. The helpline is available 24/7 to you, and any member of your family who lives at the same address as you.

Please find details of our counselling line and employee support webpage below.

Finally, this email marks the official opening of the Robinsons Group Bad Joke Contest – please feel free to submit your worst (clean please 😊) joke to erobinsons@robinson-services.com for the chance to win a £50 shopping voucher! Contest closes on Friday 17th January @ 6pm and winner will be announced Monday 20th January.

If you have any questions regarding our Great Minds webpage content or counselling helpline, please feel free to contact the HR department.



Together, we can Share Great Minds!
Our aim is to enable work colleagues throughout the Company, to access the support and tools to build not only a Great Company but a Company that has Great Minds as well.

If you think we can help, visit our website to find out more...

www.robinson-services.com/great-minds

Please Remember: Talking and Seeking Support is a Strength; Not a Weakness!

All of our employees, and any members of family living at the same address, have 24/7 access to our DAS counselling helpline. The helpline is completely confidential – you only need to quote 'Robinson Services' to avail of this service. The service is completely confidential and is provided over the phone.

DAS counselling service can be accessed 24 hours a day, 7 days a week.
Tel: 0344 893 9012 (UK) or 1850 670 407 (ROI)
and identify yourself as an employee of Robinson Services.

ROBINSON services
IT'S OUR BUSINESS TO SUPPORT YOURS

You Matter

Getting To Know Our Team

Each month a member of the team from Robinson Services, Robinson Laundry or Robinson Services Ireland will be chosen to introduce themselves to the team! Let's see who we have what in common with! Next up is Leon Gilchrist, Business Development Executive.

Q. What is your favourite part of your job?

A. I love being out and about meeting new people and also the excitement of winning new contracts over our competitors is somewhat exhilarating.

Q. What is your favourite restaurant and why?

A. This is a hard one as I have so many... I do like my food 😊 But one of my absolute favourites would be Gillies Restaurant over at Galgorm Resort & Spa. The food is amazing and the atmosphere is like you are away on holidays, you definitely wouldn't think you are only a few miles from home.

Q. What is your favourite band or singer?

A. I love Country Music so I'd have to say Brad Paisley, who I recently seen in Dublin, or Luke Combs. Both American Country Singers whose music I'm really loving listening to as they tell a really good story. More locally, I like Derek Ryan and enjoy attending a few of his gigs every year; most recently Tullyglass on NYE and looking forward again to his concert at the Ulster Hall, Belfast in Feb where I must say the acoustics are unbelievably amazing.

Q. Where is your favourite place to go in NI and why?

A. I absolutely love the North Coast and especially Benone. It has the most beautiful and longest Blue Flag beach around. We have spent many wonderful summers caravanning there, with family, and I really love the total relaxed feeling you get each and every time you go. A real holiday atmosphere with loads of outdoor activities to enjoy, not to mention all the lovely restaurants around too 😊

Q. What three things would you want with you on a deserted island?

A. If I could call Bear Grylls a 'thing' then he would be a definite. Purely to increase my chances of survival, although on second thoughts he'd probably have me doing crazy things like climb up a mountain and abseil down the other side, just to collect something for dinner; but at least I would get dinner - OK Yes definitely taking Bear Grylls - he would sort food, shelter, fire and essentials for survival. All that taken care of I would take a comfy bed, as I would be totally exhausted from all the crazy activities Bear would have me doing LOL, and finally a good book.

Q. If you were stuck in a lift and were going to be there for more than two hours, which colleague would you want with you, and why?

A. Never a dull moment when Bobby Watt is around... he would certainly keep me entertained for the duration 😊 - Actually that was until I JUST found out that he is claustrophobic so scrap that idea, although that would maybe entertain me more, watching him freak out LOL.



Pictured is Leon with her husband Ronnie and son Myles on a family day out to the North Coast



Congratulations to Sinead Pierce who was awarded employee of the month. Sinead is based in Dublin at Sysnet.

Well done Sinead!

Well done to the whole Robinson Services team at Queens University Belfast who have yet again achieved 100% SLA.



Congratulations to the team at Buttercrane Shopping Centre. Buttercrane Shopping Centre has retained the award for both be Best Baby Changing facilities and best Space to Change facilities in all of Ireland, for the third consecutive year.

Peter Murray, Buttercrane Shopping Centre, Centre Manager commented:

"In addition , and no doubt because of these recognitions , the complete public toilet provision at Buttercrane was deemed to be of Diamond standard – the very best that can be achieved and an award only accredited to 3% of all public toilets visited by LOTY (Loo of The Year) right across GB and Ireland.

This level of recognition , delivered over a number of years, is extremely difficult to achieve and would not be possible without a combination of centre management setting standards and Robinsons Services delivering on those standards.

Well done to all involved from Robinsons who helped in Buttercrane achieving this excellent recognition."



Social Media

Social Media is a quick and easy way to communicate with everyone, please like our company pages to be kept up to date.

Facebook

Robinson Services Ltd
Robinson Cleaning Services Ireland Ltd

Twitter

@RobinsonServFM

LinkedIn

Robinson Services Limited
Robinson Services Laundry

Current job vacancies will be shared on our Social Media pages, which you could share with family and friends.

All job vacancies are advertised on our website: www.robinson-services.com under the 'Current Vacancies' tab.

Health & Safety Corner

Dermatitis is a skin condition caused by contact with something that irritates the skin or causes an allergic reaction. It usually occurs where the irritant touches the skin, but not always.

If you think you may have dermatitis contact your Supervisor or Line Manager.



Health and Safety Executive

Skin checks for dermatitis

Regularly check your skin for early signs of dermatitis



Look for...

**Dryness
Itching
Redness**

...which can develop into **flaking, scaling, cracks, swelling and blisters**

If you think you may have dermatitis, report it to your employer

Contact name

Your employer may need to refer you to an Occupational Health Doctor or Nurse



www.hse.gov.uk

Team News

Welcome To The Team

Geraldine Mallon, Isabel Boyd, Irina Roman, Ellen Maddalena, Daire McCourt, Siobhan Owens, Freddie McFadden, Christopher Shannon, Rose Rodrigues, Chloe Taylor, Stephen Campbell, Michaela Berkova, Aaron Taylor

Sorry To See You Go

Sylvia Pudlo, Aladar Banga, Jacqueline Carr, Grace Mcarevey

Pay Dates 2020

10th January 2020

7th February 2020

6th March 2020

3rd April 2020

1st May 2020

29th May 2020

26th June 2020

24th July 2020

21st August 2020

18th September 2020

16th October 2020

13th November 2020

11th December 2020

For any change of details, bank account, name, address etc, please contact your Supervisor or Line Manager who can provide you with a 'Change of Details form'

Quote of the Month:

It's ok, to not be ok. Just do not give up. Fight the fight.

ROBINSON services
It's our Business To Support Yours

Cleaning | Hygiene | Laundry | Security

www.robinson-services.com



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