

October 2019

Welcome to October's edition of Pink Matters.

With less than six weeks to go until Christmas, the push is on to close 2019 stronger than we started it. 2020 is looking beautiful for Robinson Services, Robinson Services Laundry and Robinson Services Cleaning Ireland.

Thank you for your continued hard work and dedication.

Remember if you have any news that you would like to be included in future editions please send an email to:

lauram@robinson-services.com

Recertification

We were delighted to receive the results of our recent SIA ACS Recertification, which placed Robinson Services as one of the Top 5% rating SIA companies in the UK.

We were also delighted to be recertified for Cleaning ISO9001, 14001 and OHSAS 18001.

A special thank you to the team for all of their help in ensuring that Robinson Services remains at the top of our field.



Loo Of The Year

We are proud to announce that Buttercrane Shopping Centre has been awarded the DIAMOND grade in the 2019 Loo of the Year Awards. Peter Murray, Centre Manager at Buttercrane Shopping Centre, commented:

‘This is an excellent result and reflects the investment by Buttercrane in facilities and the hard work of Robinson Services staff to maintain high standards.’



Getting To Know Our Team

Each month a member of the team from Robinson Services, Robinson Laundry or Robinson Services Ireland will be chosen to introduce themselves to the team! Let's see who we have what in common with! Our next team member is our lovely Laundry Manager, Pamela Fullerton!

Q. What is your favourite movie?

A. It's a toss up between Dirty Dancing and Pretty Woman.

Q. Do you have any pets? What are they are their names?

A. I have three dogs, called Daisy, Bella and Duke. Duke is the attention seeking one!

Q. What three things would you want with you on a deserted island?

A. I would have to take a bar of Fruit and Nut, a large bar, it would not have a chance to melt. I would also take The Holy Bible with me, as I would have the time to read it in depth and I would take Sun cream so I wouldn't get sun burnt.

Q. What is your favourite biscuit? Are you a dunker?

A. Anything calorific! Mint or orange club would be my go-to, I'm not a dunker unless it's a Ginger Nut!

Q. If you were stuck in a lift and were going to be there for more than two hours, which colleague would you want with you, and why?

A. It would have to be Bobby Watt! No matter when Bobby always lifts the mood, guaranteed a laugh.

Q. What is the most challenging aspect of your job?

A. Every day is different, and it is a challenge to know what to prepare for, challenges with equipment and staff. I would say I enjoy me job because of the challenges.



Pictured is Pamela with some of her family.

Hospitality Exchange

Each year the team attends the Hospitality Exchange Exhibition, this year the exhibition was held in the Crowne Plaza, Belfast and was attended by members of the sales team and the Laundry management team. The exhibition proved to be very successful. The team held a draw and our winner was Jack Ferguson from Power NI, well done Jack, we hope you enjoy your voucher.



Pictured is Jack Ferguson from Power NI, with Libby McCartney, Business Development Executive at Robinson Services

Health & Safety Corner

Know Your Colour Codes

The key aim for colour coding is to prevent cross contamination. Cross contamination can cause the spread of:

- Infectious disease
- Health care related infections – cold/flu etc
- Swine Flu/Foot and Mouth – any other viruses/infections

RED

Washroom Toilets and Floors

Customer Toilets, Staff
Toilets and Washroom Floors

YELLOW

Clinical Areas/Washroom Basins and Surfaces

Sinks, surfaces, mirrors

BLUE

General Low Risk Areas

Bins, window sills, chairs, etc

GREEN

General Food Areas

Food Court, tables, trays,
chairs, floors

Ensure that all equipment is colour coded e.g. mop heads and handles, cloths and buckets.

**DO NOT CROSS CONTAMINATE – STICK TO THE
COLOUR CODE**

Team News

Welcome To The Team

Jessica Norton, Sandra Biedermann, Michelle Sweeny, Christine Grimason, Sandra Martin, Declan Noble, Graham Maxwell, Michael Lagan, Andrew Goodfellow, Kenneth McMullan, Ikechukwu Uzokwe, Stefan Marius Cozac, Stewart Reid

Sorry To See You Go

Ian Ford, Ruairi McGuigan, Chloe Woods, Sandra Victor, Laura Fry, Claire Cahoon, Margaret Hanna

Employee Wellbeing Week

Employee Wellbeing Week will be launched on Monday 13th January 2020, with a particular focus on *mindfulness wellbeing*.

The committee is well into their planning phase and are expecting some input from local charities and plan to launch some employee support resources and some fun activities to raise awareness of the importance of minding our heads.

Committee Members are:

- Damien Harkin
- Julie Adams
- Laura O'Connor
- Darren Blenkinsop
- Sinead Sharpe
- Emma Green

Metal Health does not discriminate, it does not care about your job title, marital status or bank balance.

Let's make it less of a taboo subject.

Quote of the Month:

Don't limit your challenges.
Challenge your limits.

ROBINSON services
It's our Business To Support Yours

Cleaning | Hygiene | Laundry | Security

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