

May 2019

Welcome to this new edition of Pink Matters. At the Management Quarterly Brief in April, we spoke of exciting times ahead as the business continues to grow. It is our hope that by creating a new, electronic format for the monthly newsletter that it will help us to communicate Company news wider and further than ever before.

Training & Development

Six of our managers successfully completed ILM qualifications in leadership & management and were awarded certificates at the recent management quarterly brief. The qualification was delivered by training partners Training Solutions NI, with topics that were tailored to suit the unique demands of their roles. Well done to you all!



Photo – Back L-R Bobby Watt; Jacqueline Mitchell; Ryan Quigley; Ruairi McGuigan

Front L-R Pamela Fullerton; Kirsty Wilson

Remember if you have any news that you would like to be included in future editions please send an email to:
lauram@robinson-services.com

Operation's News

Huge congratulations to all of the Cleaning Operatives who were nominated, and especially to the following employees who have been named as finalists, in the 2019 British Institute of Cleaning Science (BICSc) NI Cleaning Operative of the Year awards:

Eileen Lewis, Kingspan
Catriona Fox, Charles Hurst
Eilish Dynes, QUB Portaferry
Paulina Lubecki, QUB Belfast

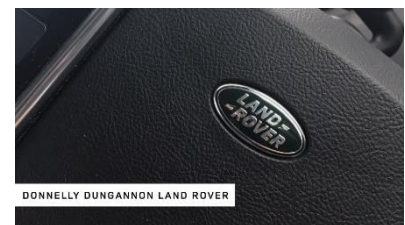
The BICSc NI Shortlisting Panel commented on the extremely high standard of this year's entries.

Good luck in your forthcoming judging panel site visits. The senior team look forward to cheering you all on at the awards ceremony in Belfast City Hall later this year!

Proud to Serve

As Northern Ireland's largest family owned new and used vehicle retailer; the Donnelly Group, has confirmed that Robinson Services have won the contract for the 50,000 square foot landmark building in Dungannon, to house the Jaguar Land Rover (JLR) range of vehicles. As with all new Jaguar Land Rover sites, the interior will be characterised by the use of luxurious materials and high-end furniture. New handover bays will also be created where customers can have their cars revealed to them before driving directly out of the showroom doors. The showroom benefits from a new luxurious lounge-style waiting area complete with a coffee bar and wi-fi, as well as a paint and trim area where customers can browse options for their new vehicle.

The Donnelly Group's partnership with Land Rover dates back to 1981 but the addition of Jaguar adds a nineteenth manufacturer to the Group's offering. The Dungannon site will be the first and only premium brand outlet anywhere in Mid-Ulster.



DONNELLY DUNGANNON LAND ROVER

Recent Awards

Well done Mihai Dobre who was recently awarded the David J Robinson Award for Outstanding Performance

It's off to London soon for the Bow Street Mall Security Team as they picked up the Regional Winner Award in Northern Ireland for the BSIA Regional Security Team of the Year. The British Security Awards celebrate the achievements made by security officers and teams throughout the UK.



Well done to the Bow Street Mall team, who will represent Robinson Services at the BSIA awards dinner in July.

This year, the company was delighted to be announced as a finalist at the Chartered Institute of Personnel & Development NI Awards and at the Institute of Hospitality NI Awards. A team from the business represented Robinson Services at both awards ceremonies, held in the Titanic Centre in



L-R S Grainger, E Green & L O'Connor



L-R S Sharpe, D Willison & L O'Connor

Cleaning Store of The Year

Congratulations to:

- Langford Lodge and
- Belfast Metropolitan College, Springvale

David Robinson, Managing Director at Robinson Services, commented; "Within any sector of Robinson Services it is critical that all staff are trained to the highest standard and our cleaning staff are no exception. Our employees are our most important asset and considerable time and resources are devoted to training and retaining the right people.

Thanks, are also due to all the teams who were nominated and reached the shortlist which was a great achievement in its own right"



Steaming Ahead For Success



The Laundry Division have installed a brand new £500,000 state of the art ironing machine in their Antrim premises capable of doubling their current output as the business continues to grow.

David Robinson, Managing Director commented: "We needed to invest further in our laundry division with the installation of this second ironing machine which provides additional capacity and an exceptional finishing standard for our growing customer base. This additional new machine achieves both these objectives and despite a size of 3 metres wide and 60 feet in length we accommodated this easily at our state of the art Laundry Division in Antrim. As the business continues to grow, this high tech piece of equipment from Germany will ensure we are best placed to cope with increased demand in the future."

Our Vision:

- To be the company that select business and individuals turn to first to find solutions to their needs.
- To be recognised for our professionalism, dedication, enthusiasm and can do/will do approach in all our service delivery.
- To deliver to our clients a value for money, first class service that exceeds their requirements. To be the first choice in service provision.

Team News

Welcome To The Team

Sandor Szabo, Barbara Donaldson, Artur-Jorge Teixeira, Alexandra Zaharia, Sarah Cassidy, Michael-Ian Jackson, Carrie-Anne Todd, Julie Adams, Sinead Rice, Alistair Doherty, Edna Helsloot, Robert Mitchell, Lenuta Potorac, Jakub Pielak, Emma Wilson, Rebecca Connolly, Aimee Cairns, Michael Brown, Davy Armstrong, Gary Nelson, Nicole Fox, Luciana Botosova, Bradley Smyth, Shauna Stewart, Alistair Kirk, Stuart Cox, Alanna Mitchell, Danielle Blee, Darragh Gibson, Bronagh Curley, Melanie Courtney, Francis Logan, Edel Bowen, Courtney Stewart, Joshua Winder, Ciaran McCrory, Helen-Michelle Parker, Lisa Gregg

Sorry To See You Go

Zuzana Budaiova
Anita Freimane
Magdalena Nazaruk
Pol Smyth

Congratulations

Wedding Bells

Congratulations to Debbie Overton, Antrim Head Office, who married Adam on 21st May and also to Jessica Hughes, Dublin Office, who married Eoghan on 30th May!

Wishing you both every future happiness.

Quote of the Month:

Whether You Think You Can Or Think You Can't,
You're Right.